client communications toolkit

simply well



intro

Educating your employees about all the exciting features and benefits of your wellness program is the first step on the path to a healthier, more productive organization.

To ensure you and your program members get the most out of the wellness program, we've created a number of communication pieces that can be personalized with your company logo, program name, relevant dates, and other options.

Please review this guide and select which materials you would like to use. Our team will brand the materials for you to use during your program rollout.

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implementation/relaunch **CONNECT flyer**

How to use:

The Connect[™] flyer can be used to introduce some of the many features of the Connect wellness platform, and encourage members to download the SimplyWell[®] mobile app for their compatible Apple or Android device.

Who it's for:

All employees



implementation/relaunch Senior management letter

How to use:

CEOs can send this letter to members of the executive team to build awareness of the wellness program and encourage them to promote the program internally.

Who it's for:

Senior management



<<Date>>

To: << Company Name>>> Management Team

The health and well-being of our employees is a top priority for **SCompany Name28**. That's why we've partnered with SimplyWell[®], a workplace wellness vendor, to implement a wellness program in **Scycap2**: to help our team make healthy lifestyle changes and improve their health.

The success of this endeavor depends in large part on your support. With your help, we can encourage and motivate more employees to participate in the program and help us realize the benefits of a healthier workplace.

Our strategy with the program is to make employees more aware of their health, and to provide the tools, resources, and educational materials needed to build healthier habits over time.

Details on the program will be available soon. I'm looking forward to getting active and involved as we develop our culture of health, and I hope you are too. It's up to us to lead by example.



<<Name>>, <<CEO/Title>>

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implementation/relaunch Coming soon flyer

How to use:

The coming soon flyer can be used before the launch of the wellness program to give employees an idea of what to expect when the program launches and helps promote the launch date.

Who it's for:

All employees



COMING SOON!

Your journey to well-being is getting ready to begin!

Scares about your health and well-being. That's why we've partnered with SimplyWell®, a workplace wellness provider, to offer you the ≪Program Name≫ wellness program.

Beginning << Date>>>, all <<health plan-covered employees and spouses>>> are eligible to sign up for the program and begin participating.

WELLNESS AWAITS

- Program Name has a lot in store for you! Here's a snapshot:
- Get an analysis of your lifestyle habits and learn your risk level
 Learn about your overall health and take action toward a healthy lifestyle
- Learn about your overall health and take action toward a healthy in
 Set sustainable and realistic personal goals to work toward
- Set sustainable and realistic personal goals to work toward
 Participate in fun challenges, interact with co-workers, earn badges, and more
- Svnc physical activity trackers and access health tools and educational resources

EXCITED?

So are we! Keep an eye out-more information about So are we! Keep an eye out-more information aboutSo are we! Keep an eye out-more information about

NOTE: All programs are confidential and HIPAA-compliant. Any information shared with the SimplyWell team will not be disclosed except in accordance with HIPAA laws. Your Protected Health Information (PHI) will not be shared with your employer.

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implementation/relaunch

How to use:

CEOs can choose to send this letter to employees to build awareness of the wellness program, promote the launch date, and encourage them to participate.

Who it's for:

All employees



<<Date>>

To: <<Company Name>>> Employees

From: <<Name>>, <<CEO/Title>>

When we think about improving our health, we're often faced with a list of to-dos with big goals. I'm excited that we all have the opportunity to change the way we think about our own well-being in screams.

We're partnering with SimplyWell®, a leading wellness program provider, to bring the servering
Wellness program to sectompany Name>>>
With servering
We will be equipped to
make small health wins every day to live better now. Expect a personalized, engaging experience full
of fun challenges to help you make healthy choices, plus a wealth of relevant health resources and
activity-tracking capabilities.

More details will be available on Section 2016

Your management staff will be right there with you, making healthy eating choices and getting active, to build healthy habits for life. We're ready to get started! Are you?

In good health,



<<Name>>, <<CEO/Title>>

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implementation/relaunch highlights flyer

How to use:

The highlights flyer can be sent to all employees to provide a brief overview of the wellness program features. The flyer includes registration instructions, a brief description of program activities, and informs program members how to earn any incentives (if applicable).

Who it's for:

All employees



20XX WELLNESS PROGRAM

LIVE BETTER TODAY

ho can particip ate», all scheat

app to start the program. Downlo-ching "SimplyWell" in the App Stor

HOW TO REGISTER

ct Register last name and date of birth (DOR)

Enter your last name and date of birth i Enter your identifier: seprogram identifier Enter the registration code: scregistration Then follow the prompts to complete r

SYNC YOUR DEVICE

sync your app or device, visit sectimetcampyw - Select the **Preferences** icon in the top right con - Select **Apps & Devices** - Select the "+" icon - Follow the prompts to sync your app or device

Note: If you're using an Apple Watch, sync y app using the SimplyWell mobile app.

GETTING STARTED

Start at <connect.simplywell.com</c>
to see where your health stands and healthy lifestyle.

Member Health A

r MHZ

EARNING INCENTIVES

AWARENESS POINTS TOBACCO-FREE POINTS 20 max INTS OINTS





ADDITIONAL ACTIVITIES



FREQUENTLY ASKED QUESTIONS

What is the Simply

alth info

How do I o Center? You can send a s Or call toll-free: 888-848-3723

at are the SimplyWell sdav: 7 a.m. – 7:30 p.:

lav: 7 a.m. – 6 p.m. CT Inv - Sur

simplywell • 888-848-3723 • second

implementation/relaunch program guide

How to use:

The program guide can be sent to introduce employees to the wellness program and provide a full overview of program activities. The program guide includes registration instructions, descriptions of program activities, relevant dates and deadlines, and informs program members how to earn any incentives (if applicable).

Who it's for:

All employees





implementation/relaunch flyer

How to use:

This flyer can be used once the current program year has concluded to thank those who participated and announce the relaunch date of next year's program. It can also be used to promote the relaunch to new-hire employees.

Who it's for:

All employees



READY TO CONTINUE

Thank you to those of you who participated in the **<< Program Name>>>** wellness program this year. It's been fun, and we hope the program has encouraged you to focus on your health and make progress toward your personal wellness goals.

But why stop now? Serrogram Name>>> returns Serelaunch date>>>, and you can look forward to another year of fun and engaging activities to support you on your way to better health. If you're new to Seconpany Name>>> or didn't have a chance to participate last year, we look forward to welcoming you to Serrogram Name>>>

Don't wait for <u>seleanch dates</u>, register now at <u>seconnect.simplywell.com</u> and download the SimplyWell® mobile app for iOS and Android devices.

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Note: All programs are confidential and HIPAA-compliant. Any information shared with the SimplyWell team will not be disclosed except in accordance with HIPAA laws. Your Protected Health Information (PHI) will not be shared with your employer.

registration/privacy registration flyer

How to use:

The registration flyer includes basic instructions on how to register for the wellness program through the web portal and mobile app.

Who it's for:

First-time participants in the program



HOW TO REGISTER

Start your wellness journey today by creating an account on sconnect simply well com> When you take part in scrogram Name2, you're given the tools you need to live well-learn your Health Score, find room for improvement, and start taking steps toward better health today.

Serogram Names helps make wellness fun. When you register for the program, you can dive in and find resources to build healthy habits for a lifetime, or take part in challenges to compete against your co-workers. When you register, let us know how you'd like to receive notifications—you can even choose to receive text message reminders.

GETTING STARTED

- » Visit <mark>≪connect.simplywell.com≫</mark> or the SimplyWell® app
- » Click **Register**
- » Enter your last name and date of birth (DOB)
- » Enter your identifier: <</p>
- » Enter the registration code: <<registration code>>>
- $\ensuremath{\mathsf{*}}$ Follow the prompts to complete your registration

Questions?

Contact our wellness partner at 888-848-3723.

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registration/privacy **privacy flyer**

How to use:

The privacy flyer addresses privacy concerns by reassuring eligible program participants that their personal health information is private and will not be shared with their employer.

Who it's for:

All employees



HOW PRIVATE IS MY HEALTH INFORMATION?

SeProgram Namess is an important part of our healthy culture at Company Namess. Wellness programs promote the health and well-being of employees, which requires Protected Health Information (PHI) to be shared. The Health Insurance Portability and Accountability Act (HIPAA) defines PHI

Accountability Act (HIPAA) defines PHI as any information about health status, provision of healthcare, or payment for healthcare that can be linked to a specific individual. SimplyWell*, Company Name Well*, Company Name Well*

SimplyWell properly safeguards and maintains the privacy of your PHI.

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registration/privacy registration paycheck stuffer

How to use:

Registration paycheck stuffers can be used to inform participants why the wellness program is important, and provide registration instructions for the web portal and mobile app. They can be particularly useful to communicate to employees who may not have access to email or a computer.

Who it's for: All employees

WELLNESS ANY TIME, ANYWHERE Register for *Program Name* now to set and reach your health goals. Whether your goal is to have more energy, lose weight, manage stress, or improve your diet, *Program Name* can help you. While you improve your health, you can also earn *Program Name*.

company

HERE

HOW TO REGISTER

- » Visit <<connect.simplywell.com>> or the SimplyWell app
- » Click **Register**
- » Enter your last name and date of birth (DOB)
- » Enter your identifier: << program identifier
- » Enter the registration code: <<registration code>

EXPLORE TO LEARN MORE

Find resources to help build healthy habits for a lifetime, or start a Peer Challenge to spark a little competition among your co-workers! Log on now at <<connect.simplywell.com> or the SimplyWell app.

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mha & bio screenings **new hire** flyer

How to use:

The new hire flyer welcomes newly hired employees to the company and invites them to participate in the wellness program. It includes information regarding the Member Health Assessment (MHA), Biometric Screening, and any incentives that may be earned through the program.

Who it's for:

New-hire employees



WELCOME TO WELL-BEING

wellness program. Let's start your well-being journey!

STEP 1: Member Health Assessment (MHA)

mprove your overall health. Complete Kenthin XX This quick and easy assessment days of hire date OR by date>>.

STEP 2: Biometric Screening

late>> through one of these options: Complete <<within XX days of hire date

Visit vour physician

Long on to excount characterismic terms or the SimplyWell mobile app and follow the prompts on the homepage under "Biometric Screening" to download the physician form. Visit your physician and have them complete the physician form. To submit your completed physician form to Quest, log on to exconnectsimplywell.coms? and follow the prompts on the homepage under "Biometric Screening".

If you completed lab work with your physician after set at a submit those results on the physician form.

Vite a teel Quest Patient Service Center Log on to Seconnect simplywell comes or the SimplyWell mobile app and follow the prompts on the homepage under "Biometric Screening" to schedule an appointment a Quest Patient Service Center (operating hours: Monday – Friday 7 a.m. to 8:30 p.m. CST, Saturday 7:30 a.m. to 4 p.m. CST). If your height, weight, and blood pressure aren't measured at your visit, please call SimplyWell at 888-848-3723 to self-report this information.

Semeptor tan an Al-Monse Text Complete an Al-Monse Text Boomer's Screening' to request your Al-Monse Text Biometric Screening' to request your Al-Monse Test. Quest will mail you a test to complete at home. Follow the instructions to submit the completed test by mail to Quest for evaluation. • Required for completion: Call SimplyWell at 888-848-3723 to self-report your height, weight, and blood pressure.

STEP 3: Additional Requirements QUESTIONS? Call SimplyWell at 888-848-3723.

REWARD

All programs are confidential and HPAA compliant. Any Infer
 SimplyWell, Inc. All Rights Reserved.
 All programs are confidential and HPAA laws. Your Protected Healti



mha & bio screenings screening overview

How to use:

The Biometric Screening overview can be used to encourage program members to sign up for an onsite Biometric Screening event by informing them about the importance of the screening and providing instructions to guide them through the registration process.

Who it's for: All employees



BIOMETRIC SCREENING OVERVIEW/SIGN-UP FLYER

How Does Your Health Measure Up?

When it comes to your health, what you don't know could hurt you. That's why Biometric Screenings are so important. They provide valuable metrics to help you know where your health stands today, and what metrics you can improve in the future.

15 Minutes Could Change Your Health

Biometric Screenings are quick and provide you with all the information you need to begin making healthier choices, including:

- » Total cholesterol » Blood pressure
- » HDL cholesterol » Height/Weight
- » LDL cholesterol » Body Mass Index » Waist circumference
- » Triglycerides
- » Blood alucose

And you don't have to worry about your employer seeing your protected health information. All our screenings are confidential and compliant with all HIPAA regulations.

Sign up Now!

If you're serious about building a healthier lifestyle, get started by signing up for a free on-site Biometric Screening.

- » Log into <<connect.simplywell.com>>> or the SimplyWell® mobile app
- » Select the notifications icon
- » Select an event
- » Follow the prompts to sign up
- You can also sign up by contacting the SimplyWell Health Center at 888-848-3723.

IMPORTANT: Please do not eat or drink anything for at least nine hours before your screening (with the exception of water and prescribed medications). This will help to ensure the accuracy of your results.

Note: Depending on your method of testing or location of on-site screening, not all metrics may be included

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mha & bio screenings **biometric screening** faq

How to use:

The Biometric Screening FAQ addresses concerns regarding the Biometric Screening, identifies how the member should prepare for the screening, and provides answers to some of the most commonly asked questions.

Who it's for:

All employees



BIOMETRIC SCREENING FAQ

Attending your first Biometric Screening doesn't have to be confusing or intimidating. We've assembled a few frequently asked questions to help you prepare and gain a better understanding of the process.

What's a Biometric Screening?

A Biometric Screening is a short, 15 minute exam that provides you with a snapshot of your current health, including measurements for cholesterol, glucose, and more. Once complete, your results will be displayed on the Profile section of <connectsimplywell.com> or the SimplyWell® mobile and

Will the blood test hurt?

Our finger stick method is performed by highly trained health professionals, and designed to minimize any pain or discomfort you may feel.

Why can't I eat nine to 12 hours before the screening?

Glucose and cholesterol levels can be affected by eating before the screening. To ensure accuracy, we recommend that you avoid eating or drinking anything other than water and prescribed medications nine to 12 hours before your screening.

Simplywell 888-848-3723

Can I exercise before my screening?

Exercising before your screening could affect your blood pressure and LDL levels. That's why we recommend avoiding physical activity for at least 24 hours before your screening.

How accurate are my results?

SimplyWell goes to great lengths to ensure the accuracy of your results. In addition to using trained and experienced screening professionals, we also conduct internal reliability studies on testing equipment and supplies and meet all National Cholesterol Education Program guidelines.

Are my results confidential?

Yes. We do not share your personal health information with anyone, including your employer.

> Note: These screenings provide vital information about your overall health, including cholesterol (total, LDL, and HDL), triglycerides, cardia risk, glucces, blood pressure, height, weight, Body Mass Index (BMI), and waist measurement.

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mha & bio screenings alternative screening flyer

How to use:

The alternative screening flyer provides details regarding each of the various Biometric Screening alternatives. This flyer can be especially useful to employees who may have missed an on-site screening event. It describes each screening alternative and provides instructions on how to complete each option.

Who it's for:

All employees



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mha & bio screenings Screening: what to do next flyer

How to use:

The what to do next flyer can be used to keep members engaged in the wellness program after they have completed the Biometric Screening requirement. It congratulates members for completing the screening and provides information about additional program activities they can complete.

Who it's for:

Employees who have completed the Biometric Screening



BIOMETRIC SCREENING ... DONE. NOW WHAT?

CONGRATS!

Completing your Biometric Screening is a great first step to a healthier you. Keep the momentum going! But first—if you haven't already—register for the wellness program.

» Visit «connect.simplywell.com» or the SimplyWell® mobile app, select Register, and enter: Identifier: «identifier» and Registration Code: «registration code»

WHAT'S NEXT

Get the App Take wellness with you on the go! Download the SimplyWell app for free by searching "SimplyWell" in the App Store or Google Play.

Member Health Assessment (MHA) Complete your MHA online when prompted during registration or later at

Track Your Incentive Progress Select *Rewards* and then *Incentives* on <connect.simplywell.com> or the SimplyWell app to track your wellness program progress.

Accimple well

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Sign Up for Fun

A ton of fun activities, educational content, challenges, and social features await on connect.simplywell.com>! Qualify for incentives or rewards by completing different program activities.

Care Select *Well-being* then *Care* on

Second the service and report any health conditions.

Questions? Call SimplyWell at 888-848-3723.

Note: All programs are confidential and HIPAA-compliant. Any information shared with the SimplyWell team will not be disclosed except in accordance with HIPAA laws. Your Protected Health Information (PHI) will not be shared with your employer.

financial wellness **flyer**

How to use:

This flyer can be used to promote the financial well-being activities within the wellness portal and mobile app, including the financial assessment, educational resources, calculators, and financial dashboard.

Who it's for:

All employees

featured wellness

How to use:

This flyer can be used to promote the education articles and videos within the wellness portal and mobile app, which offer relevant information on different aspects of well-being and resources for healthy lifestyle changes and managing conditions.

Who it's for:

All employees



FINANCIAL WELLNESS MADE EASY

Finances are one of the primary stressors leading to health problems and work absenteeism. The sciences program Name2e wellness program offers the guidance and tools you need to keep financial stress at bay.

Select Well-being then Lifestyle on <<connect.simplywell.com>>> to get started today!



education Retirement, college, saving, credit, debt, taxes—you're covered with 24/7 access to interactive, educational resources, as well as financial articles and tutorials.

Calculators Understand if you're saving correctly and learn how to make informed decisions with helpful calculator tools. Financial dashboard Link your accounts and organize your spending and savings in one portal with the interactive, automated dashboard.



Learn more: Visit <<connect.simplywell. or call 888-848-3723.

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YOU CAN NEVER KNOW TOO MUCH ABOUT YOUR HEALTH

What's a triglyceride? Why does blood pressure matter? What does COPD stand for? Why do you need a skin cancer screening? When you need answers about your health, you need them fast.

As a serrogram Names? wellness program member, you have free access to many informative articles and videos to help you gain a better understanding of your health metrics and discover new ways to improve your well-being. CONVENIENTLY LOCATED

Educational materials are seamlessly incorporated into Numbers and Care on Seconnect.simplywellcom> and the SimplyWell^m mobile app to provide you with relevant information where and when you need it.



Learn about your health metrics, Preventive Care exams, and more. Featured Content: Articles give you the information you need to make healthy lifestyle changes.



FEATURED CONTENT: VIDEOS

Quick and informative educational videos provide you with simple tips, guided information, and the support you need to make healthier decisions.

TRY IT TODAY

Log in to sconnect.simplywell.com>> or the SimplyWell mobile app today and explore this educational content for yourself.

Questions? Call 888-848-3723.

Simplywell



financial wellness **postcard**

How to use:

This postcard can be used to build awareness about the financial well-being resources within the wellness portal and mobile app, including the assessment, calculators, educational resources, and dashboard.

Who it's for:

All employees

Front



Back





pregnancy **flyer**

How to use:

The preganacy flyer can be used to help guide pregnany program members through their pregnancy and provides instructions on how to access the educational resources available on the wellness portal and mobile app.

Who it's for:

Pregnant wellness program members



PREGNANCY PROGRAM

Company Namess has partnered with SimplyWell®, a wellness program provider, to deliver a fun and engaging experience to help you create or maintain a healthy lifestyle. If you are pregnant, sprogram namess offers great resources to you!

FEATURED CONTENT

Program name>>> includes access to a number of educational resources—including articles and videos—to help guide you through your pregnancy.

ACCESS IS EASY!

Log on to **<<connect.simplywell.com>>** and select **Rewards** to access these educational resources.

Cor

Questions? Contact SimplyWell at 888-848-3723.

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preventive care **postcard**

Men

How to use:

The preventive postcard for men encourages men to complete recommended gender-based Preventive Care services and exams.

Who it's for:

Male program members

Front



Women

How to use:

The preventive postcard for women encourages women to complete recommended gender-based Preventive Care services and exams.

Who it's for:

Female program members

Front



preventive care

How to use:

The Preventive Care flyer can be used to remind program members to complete the Preventive Care program requirement (if applicable) and provide gender-based recommendations for exams and services.

Who it's for:

All employees



PREVENTIVE CARE RECOMMENDATIONS

Regular Preventive Care can help find problems before they start—or early on, when chances for treatment and cure are better. Your specific Preventive Care services will vary depending on your age, health, family history, and lifestyle, so consult with your physician. Report completion of your settimeess services at seconnect simplywell comes or the SimplyWell* app to earn program points.

Preventive Care Compliance [‡] Gender-specific recommendations

Male Prysical Exam Dental Exam Influenza Vaccine (Flu Shot) Sikin Cancer Screening Eye Exam Pneumonia Vaccine (Pneumococcal Vaccine) Shingles Vaccine (Herpes Zoster) Fecal Occult Blood Test (Stool Test) Prostate-specific Antigen Test (PSA Test) Colonoscopy Osteoporosis Screen (Bone Density Test) Female Physical Exam Dental Exam Well Woman Exam/Pa

Versita Exam Dental Exam Well Woman Exam/Pap Test Influenza Vaccine (Flu Shot) Eye Exam Skin Cancer Screening Pneumonia Vaccine (Pneumococcal Vaccine)

Shingles Vaccine (Herpes Zoster) Mammogram Fecal Occult Blood Test (Stool Test) Colonoscopy Osteoporosis Screen (Bone Density Test)

Questions?

Contact our wellness partner at 888-848-3723.

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preventive care infographic

How to use:

The Preventive Care infographic can be used to remind program members to complete the Preventive Care program requirement (if applicable) and provide gender-based recommendations for exams and services.

Who it's for:

All employees



employer challenge flyer

How to use:

The Employer Challenge flyers may be used to promote an upcoming and/or current Employer Challenge. Each flyer describes the purpose of the challenge, why it's important, and how to sign up and track progress. It also includes relevant dates and deadlines.

Who it's for:

All employees





peer challenge flyer

How to use:

This flyer can be used to encourage program members to start a Peer Challenge and invite others to participate. It also provides instructions to create, join, and track progress in Peer Challenges.

Who it's for:

All employees





Think you can walk more steps than a braggy co-worker? Want to create a support group for kicking a soda habit? Are you just the competitive type? Then Peer Challenges on **<< connect.simplywell.com>** or the SimplyWell[®] app are perfect for you!

Peer Challenges allow you to create a custom challenge for you and a peer or group of peers who are also part of your health management program.

Even better—you can earn credit toward your incentive by participating in a Peer Challenge!

CHALLENGE CREATION, SIGN-UP, AND TRACKING

Create, join, and track your progress and your competitors' progress from the *Well-being* section on <connect.simplywell.com> or the SimplyWell app.

> Questions? Contact SimplyWell at 888-848-3723.

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coaching **OVERVIEW flyer**

How to use:

The coaching overview flyer provides a brief introduction to the SimplyWell coaching program, lets program members know they have access to a free and dedicated Health Coach, and includes contact information to help members get in touch with their Health Coach.

Who it's for:

All employees



HEALTH COACHING OVERVIEW

As a **«Program Name»** wellness program member, you have access to dedicated Health Professionals—at no cost to you!

SimplyWell Health Coaches

SimplyWell® certified Health Coaches are here to help you with your health and well-being, whether you want to lose weight, quit tobacco, begin an exercise routine, or understand results from your Biometric Screening and Member Health Assessment (MHA).

Health Coaches can also help you set and reach your health goals, keeping you accountable for progress and supporting you in your journey to well-being.

Privacy

All information shared is kept confidential. HIPAA guidelines are followed to protect your personal health information.

CONTACT YOUR HEALTH COACH

It's easy—simply call the SimplyWell Health Center at 888-848-3723 or send a secure message through <connect.simplywell.com></connect.simplyWell mobile app.

> Complete <<XX>> coaching sessions by <<Date>> to mee your coaching requirement.

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coaching **faq flyer**

How to use:

The coaching FAQ flyer can be used to encourage program members to contact their dedicated Health Coach by answering some of the most common questions about the coaching program.

Who it's for:

All employees



HEALTH COACHING FAQS

As a **SProgram Name>>>** wellness program member, you have access to a dedicated Health Coach. SimplyWell® certified Health Coaches are standing by to help you reach your wellness goals.

- What is a coaching session? A no-cost exchange via phone or secure message between you and a SimplyWell health professional that focuses on health-related topics.
- Is my information private? Yes, all information shared is kept confidential. HIPAA guidelines are followed to protect your personal health information.
- » Why is coaching important? Coaching helps you set and reach your health goals. It keeps you accountable for progress and supports you in your journey to well-being.
- What qualifies as a coaching session? If you've communicated with a SimplyWell health professional via phone or secure message about setting goals, requesting health updates, <u>Sereviewing Biometric Screening</u>. Informations² or discussing anything related to your health and well-being, you have participated in a coaching session. Once you've completed a session, the health professional you talk with will log your interaction, so your wellness website or the SimplyWell mobile app will show you've completed a coaching session.
- » How do I meet coaching requirements? Complete XXXX coaching sessions by Date to meet your requirement.
- > How long does a phone coaching session last? Sessions are typically scheduled for 30 minutes and last an average of 15-20 minutes.
- Other than via phone, how can I complete a coaching session? You can complete a coaching session via secure message through your vellness website or the SimplyWell mobile app, which ensures all information shared is kept confidential.
- Can I complete a coaching session after I have met my program's coaching requirements? Yes, you may continue to participate in coaching sessions throughout your wellness program plan year.

CONTACT YOUR HEALTH COACH

Call the SimplyWell Health Center at 888-848-3723 or send a secure message through connect.simplywell.com> or the SimplyWell mobile app.

> You have access to a dedicated Health Coach at no cost to you!

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condition management **OVERVIEW**

How to use:

The Condition Management overview flyer can be used to inform program participants about the Condition Management program. It lists each of the 22 chronic conditions that the program covers, and provides an overview of the program.

Who it's for:

All employees



TAKE CHARGE OF YOUR HEALTH WITH CONDITION MANAGEMENT

Living with a long-term health condition can be difficult. We're here to help you manage your condition and overall wellness.

» Diabetes Type 1

» Diabetes Type 2

» Diverticulitis

OUR PROGRAM COVERS 22 CONDITIONS:

» Acid Reflux

- » Asthma
- » Atrial Fibrillation
 - Fibrillation
- » Chronic Obstructive » Heart Attack Pulmonary Disease (COPD) » High Blood Pre
- » Congestive Heart Failure
- » Coronary Artery Disease (CAD)

» Crohn's Disease

- » Heart Attack » High Blood Pressure
- » High Cholesterol » Irritable Bowel Syndrome
- » Lower Back Pain (Chronic)
- » LOWEI BACK Palli (CIIIOII
- This program is not meant to replace your physician's treatmen

» Migraine Headaches

» Obesity

» Osteoarthritis

» Osteoporosis

» Sleen Annea

» Stroke/TIA

» Ulcerative Colitis

This program is not meant to replace your physician's treatment plan. If you manage more than one long-term condition, a SimplyWell® Health Coach can assist you in managing your conditions.

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condition management **flyers**

How to use:

Each of the 22 condition flyers addresses a specific chronic condition covered in the Condition Management program. They can be used to promote the Condition Management program by providing general information about the condition and describing how the Condition Management program and care plan can help members manage the condition.

Who it's for:

All employees



OSTEOPOROSIS

Osteoporosis is a form of bone disease that is identified by low bone mass and structural deterioration of bone tissue, making bones weak and more likely to break. Anyone can develop osteoporosis; however, it is typically common in older women and those with a family history of osteoporosis.

How can the Condition Management program help me?

If you have been identified with osteoporosis, you'll be assigned a Health Coach who specializes in your condition. The SimplyWell* clinical team of physicians, nurses, and registered dietitians regularly monitor changes in the standard of care guidelines, so your care plan is always up to date with the latest treatment and management methods. When you enroll in the Condition Management program, your Health Coach prepares a care plan specifically for you, and will work with you to manage your condition and health.

What will my osteoporosis care plan help me with?

- Consulting with a physician on recommended actions
 Understanding the lifestyle risk factors for osteoporosis
- Obtaining a bone density test
- Determining if medications are needed
- Exercising as directed by a physician
- Learning dietary changes you can make

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MIGRAINE HEADACHES

A migraine headsche is a condition that causes intense pounding pain in the head, and can lead to sussea, vormiting, and other symptoms that vary per person. They are commonly caused by excess stress r anxiety: Other systes of headscheis include terroin headscheis, cluster headscheis, rebound headschei

How can the Condition Management program help me? If you have been identified with migratere heardscrine, you'l the antispined a Hearth Coach whine speciations in your condition. The SimplyMell critical tam of physicians, runnes, and registered difficulture mealers mention channes on the Mandad of care anotherines, so you care and the subwest

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DIABETES TYPE 2

such as a memory burch in the parcents that is equaled to the blood glucose (or "uugh") refers the outs the boxy of blood sets (or uugh). They 2 dialactic tap process data out influences (or uugh) refers of blood and the boxy of blood sets (or uugh). They 2 dialactic tap constants and out they influence is and as burned elever, traging an eleventries, cush mar are also the burd, and influences the cush of the Condition Management program help met provide the Condition Management program help met have an one blood cushed and they also also also also also also also advected to the one condition. The Simplyttee' direct at and of projections, mark, and registreed delites regardly marked cushes provide the direct of the simple of a statement of the simple of blood and the one condition. The Simplyttee' direct at and of projections, mark, and registreed delites regardly marked cushes provide the direct of the simple of the simple of blood and the one condition. The Simplyttee' direct at and of projections, marked and the simple of blood and the one condition.

What will my diabetes care plan help me with?	 Consulting with a physician on recommended actions 	
	 Understanding the difference between Type 1 and Type 2 diabetes 	
	 Learning dietary changes you can make 	
	 Setting a weight-loss goal, if recommended by your physician 	
	 Exercising as directed by a physician 	
Simplywell 2018 C SimplyWell, Inc. All Rights Reserved.	 Being aware of the signs and symptoms of Type 2 diabetes 	

tobacco infographic poster

How to use:

The tobacco infographic poster can be used to help encourage employees who use tobacco products to consider quitting. It presents numerous statistics that emphasize the importance of quitting and guides employees to educational content that can help them begin.

Who it's for:

All employees





tobacco why to stop smoking flyer

How to use:

This flyer can be used to encourage employees who want to quit smoking to seek help using the wellness program's free resources, including Health Coaching and Nicotine Replacement Therapy (NRT) products.

Who it's for:

All employees



ARE YOU READY TO QUIT SMOKING FOR GOOD?

It's no secret that smoking is bad for you. Not only is it directly linked to many forms of cancer, but it can also increase the risk of chronic health conditions like heart disease, stroke, emphysema, and more.

IT'S NEVER TOO LATE TO QUIT

If you're a smoker, quitting could be the best thing you do to improve your health. But it won't be easy. That's why sprogram namess has many resources available to help you stop smoking for good.

SUPPORT WHEN YOU NEED IT

Your personal SimplyWell® Health Coach is available to offer sound professional advice, practical suggestions, and encouragement when you need it. To engage your coach, please call 888-848-3723 or send a secure message through secondect.secon

WHAT YOU NEED TO KNOW ABOUT NRT PRODUCTS

Nicotine Replacement Therapy (NRT) products, including patches, gum, and lozenges, can provide nicotine in a safe way that reduces withdrawal symptoms like irritability, nervousness, and nausea as your body slowly adjusts. Many NRT products can be purchased without a prescription.

> Note: NRT products are less expensive when acquired through <<pre>rogram name>>>.

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apps & devices

How to use:

These flyers encourage members to sync their compatible mobile health apps and fitness devices to the wellness portal so they can track their health and participate in Apps & Devices Challenges. They also link to the MyAppsAndDevices.com website, so program members can check compatibility.

Who it's for:

All employees



SYNC YOUR DEVICE AND GET MOVING!

Did you know, most popular health apps and devices can sync up with your wellness portal? These seamless integrations can transform the portal into an invaluable resource as you track and manage your health and participate in Employer and Peer Challenges.

You can also earn incentive points toward your wellness program by syncing an app or device daily and tracking your steps. You can earn <xxx> points for each <xxx> steps that you take while using a compatible synced app redvice, for up to a total of <xxx> incentive points.

Sync your Apple Health app or Apple Watch using the SimplyWell® mobile app.

- To sync your other apps and devices, visit <connect.simplywell.com>
- » Select the **Preferences** icon in the top right corner
- » Select Apps & Devices
- » Select the "+" icon

» Follow the prompts to sync your app or device

Visit MyAppsAndDevices.com to verify your app or device is compatible.

Questions? Contact our wellness partner at 888-848-3723.

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reminders reminder postcard

How to use:

This postcard can be sent some time during the program year to encourage program members to complete the program. It highlights some of the activities they can complete to earn credit and any incentives (if applicable).

Who it's for:

All employees





Back





reminders reminder flyer

How to use:

The reminder flyer can be used during the program year to encourage program members to complete the program. It highlights some of the activities they can complete to earn credit and any incentives (if applicable).

Who it's for:

All employees



IT'S NOT TOO LATE GET MOVING!

There's still time to make your health a priority and participate in Section Comparison Comparis

Reaching your goal is possible! Here are a few ways to become a healthier you:

- » Start your Health Profile by completing the Member Health Assessment (MHA)
- » Complete your Biometric Screening to learn where your health stands now
- » Complete Preventive Care exams to take control of your health
- » Take part in educational Featured Content to learn how to maintain your health
- » Join an Employer Challenge and actively lead a healthy lifestyle
- Challenge your peers with a Peer Challenge to get active, stay accountable, and provide support

Questions?

Call 888-848-3723 to speak to a SimplyWell® health professional, or log on to <<connect.simplywell.com>> for more information.

Note: All programs are confidential and in compliance with the Health Insurance Portability and Accountability Act (HIPAA). Any information shared with the SimplyWell team will not be disclose except in accordance with HIPAA laws. Protected Health Information (PHI) will not be shared with your employer.

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888-848-3723



reminders end-ofyear flyer

How to use:

These flyers can be used at the end of the year to remind program members to complete their program requirements. They also highlight some of the activities they can complete to earn credit and any incentives (if applicable).

Who it's for:

All employees

Flyer



YOU ARE ALMOST THERE

You've been working hard to reach the **Program Name** point goal, and you're almost there! If you reach **XXX** points by **Example 2**, you'll earn **Example 2** for **Example 2**.

Here are a few ways to help you reach your point goal:

- Complete your Member Health Assessment (MHA), Biometric Screening, and Preventive Care requirements (if you haven't already)
- » Create a Peer Challenge for you and your co-workers to get active, stay accountable, and have fund
- » View educational videos and articles to learn how to maintain a healthy lifestyle

Log on to **«connect.simplywell.com»** or the SimplyWell® app and navigate to **Rewards** to see what actions are required and how you can earn additional points before the program deadline.

Have questions about the program?

Call 888-SimplyWell (848-3723) to speak to a SimplyWell health professional, or log on to <connect.simplywell.com> for more information.

> Note: All programs are confidential and in compliance with the Health Insurance Portability and Accountability Act (HIPAA). Any information shared with HIPAA) is supported and the solution of the sinety Well team will not be disclosed, except in accordance with HIPAA laws. You Protected Health Information (PHI) will not be shared with your employer.

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Postcard



tv screens

How to use:

Lobby screens can be used on screens throughout the workplace to promote the wellness program and encourage participation in various program activities, including the MHA, Biometric Screening, Preventive Care, and Employer Challenges.

Who it's for:

All employees



The MHA asks questions about specific lifestyle habits, including your health, activity, and nutrition.

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HAVE YOU COMPLETED YOUR **PREVENTIVE CARE?**

Regular Preventive Care can help find problems before they start—or early on, when chances for treatment and cure are better.

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IT'S NOT TOO LATE GET MOVING!

There's still time to make your health a priority and participate in the <<**Program** Name>> wellness program!

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